

Beyond Graduation. Beyond Campus. Beyond Boundaries.

# The Challenge of Uncertainty

**Leadership in Volatile Times** 

MARQUETTE UNIVERSITY BUSINESS

### **Our moderator:**

#### **Kevin Walsh**

## **Director of Executive Education and Instructor of Practice in Business - Marquette University**

Prior to joining Marquette, Kevin spent 20 years at AT&T and related companies. He held various management positions centered in technical support and customer care operations. He led efforts to ensure regulatory compliance, improve cash flow, reduce accounts receivable, and improve customer experience.

In his current role, he works to create and provide customized programming to regional businesses, consortium specialized programs, and other lifelong learning opportunities.

Kevin is a registered Professional Engineer in the state of Wisconsin and volunteers at his parish and children's school.



### Mr. Darren Jackson

Darren served as Chief Executive Officer of Advance Auto Parts, Inc. from 2008 to 2016. Darren also served in executive positions, including as CFO with Best Buy Co., Inc., from 2001 to 2007. Prior to 2000, he acted as Vice President and Chief Financial Officer of Nordstrom, Inc.

Darren served/serves on many boards, including as a director of Fastenal Company, Chairman of the Board for Cree, Marquette University Board of Trustees, the Board of Cristo Rey Jesuit – Twin Cities as well as the Cristo Rey Network.

Darren and his wife Terry were instrumental in the launch and are co-chairs of the Marquette University President's Advisory Council. Inspired by their work with the Cristo Rey Jesuit network and the Minneapolis-based Wallin Educational Partners, they founded *All-In Milwaukee*, a nonprofit supporting high-potential, limited income Milwaukee students navigating college.

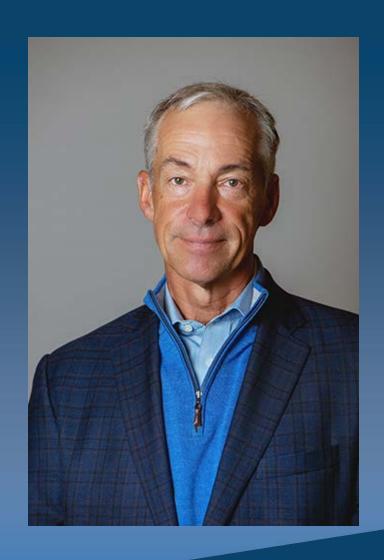


## Mr. Timothy (Tim) Hanley

Tim is the Interim Keyes Dean of Business Administration at Marquette University. Mr. Hanley received his bachelor's degree in accounting from the College of Business Administration at Marquette University in 1978.

Through 2019, Tim served as a Senior Partner with Deloitte LLP, and has deep experience consulting with manufacturers regarding digital transformation, organizational strategy development and execution. He most recently served as Deloitte's Global Consumer and Industrial Products Industry Leader

He also served as the Executive in Residence for the College of Business through March 2020, when he was appointed as the Interim Dean



# Poll Responses

What do you find to be the greatest challenge as a leader?



## When Lightning Strikes

The Pandemic is like getting hit by lightning. My experience in business is that lightning strikes kill few businesses. They are rare, dramatic and leave a mark for sure.

Great leaders understand that heart disease kills more human beings than businesses each year.

Good leadership is a daily exercise to stay healthy and allows fit leaders to excel when lighting strikes.



## **Audience Questions**

# Final Thoughts



# Thank You

- Please fill out the survey to follow
- Let the College of Business Administration know topics you would like us to cover in webinars, events or meetings moving forward.
- Connect with us:

Director of External Relations – **John Knapp**, john.m.knapp@marquette.edu

Director of Executive Education – **Kevin Walsh**, executiveeducation@marquette.edu



