

# THE STUDENT EXPERIENCE AT MARQUETTE: NAVIGATING COVID-19

Dr. Xavier Cole

Vice President of Student Affairs

# Division of Student Affairs Response to COVID-19

- Cura Personalis at the heart of our work
- Delivering services virtually
  - Microsoft Teams, Zoom, social media, phone calls, e-mails, videos, photos
- Representation on COVID-19 Response Team

# Student Resource Guide

- [Student Resource Guide](#) available online
- Includes, among other areas:
  - Basic Necessities
  - Employment/Unemployment/Funding Needs
  - Financial Aid
  - Specific Resources for Underrepresented Students and Families
  - Wellness and Spiritual Resources

# Medical Clinic

- While most students have returned to their permanent place of residence, the clinic is still serving the remaining population on and near campus and MIAD students.
- The clinic maintains phone hours Monday – Friday with availability to see patients in person every afternoon if needed.
- Patients are directed to call the clinic first as doors remain locked. Full phone evaluations are completed and in-person appointments are made if needed.
- The clinic will need to adapt to a new model of care to incorporate additional safety measures once students return to campus.

# Counseling Center and Wellness

- Students are encouraged to call the Counseling Center with any emotional health issue. Support is offered through phone contact in the form of solution focused counseling, referral to a provider in a student's hometown, or periodic check-ins.
- The vast majority of the 342 current clients felt comfortable pausing counseling, many stating they felt fine being at home.
- Counselors are in consistent contact with marginalized students.
- A social media campaign has been initiated with Student Wellness and MUSG on wellness:
  - Instagram: Cuthetherapydog, mu\_wellnesspeers
  - Facebook: Student Wellness, the Counseling Center and the Marquette University Medical Clinic

# Residence Life

- An early move out process took place 3/25 – 4/5 where 2,785 students checked out of the residence halls. 821 students still need to collect their belongings. Another move out process will be held 5/11 – 5/17.
- ORL has partnered with four moving/storage companies to provide storage for students' belongings as well as provide a pack and store option for families who cannot return to campus.

# CARE Team

- In an attempt to provide a single point of contact to report concerns about students and/or student behavior during this time, the [Care & Concern Report](#) form was created.
- Most referrals are from faculty who are worried about students.
- The CARE Team Case Manager or Associate Director of Student Education Services (for academic concerns) have been reaching out to students.

# RISE

- Outreach for RISE is through the Office of Engagement and Inclusion.
- Student leaders are currently being selected and trained for this fall.
- Plans are being made for virtual and in-person implementation.
- Thank you to our generous RISE donors!



# Additional Programming

- SPARK @ Home
- Backpack Program
- Student Leadership Awards
- Virtual Mass and small groups
- Late Night Programs
- Virtual workouts

# Bridge to the Future Fund

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# Questions



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